Appendix D: Target State Function Matrix

Business Capability Area (Green Box)	Enterprise Function Grouping	FSA Enterprise Functions	As-Is Mapping Key Internal System(s)
All Areas	Shared Functions	Common Logic Edit Checks for shared data	Various Systems
All Areas		SSIM Logic	NA
All Areas		Authentication & Access Management (Access Control & Identity Management) - PIN, User IDs	Various Systems
APP, O&D, CSB		Send/Receive from matching agencies	CPS
APP, O&D, CSB, Customers		Match against CDA (FAH) - Integrated Student View	CPS, COD, NSLDS
APP, O&D, CSB, Customers		Run Credit Check	COD, DLCS
APP, Customers		Computation Edits - EFC	CPS, COD
APP, O&D, Customers		Generate ISIR/SAR (Note: Abbreviated applicant data is stored in CDA and can be access by O&D)	CPS
APP, O&D, CSB, Customers		Distribute Eligibility	CPS, NSLDS
APP, O&D, Customers		Distribute ISIR	CPS
APP, O&D, Customers		Distribute SAR	CSP
O&D, CSB		Process Promissory Notes	COD, DLCS
IPM, Customers		Establish and Distribute Default Rates (CDR)	NSLDS, PEPS
IPM, Customers		Distribute Institution Eligibility/Review Information	PEPS
PPM, Customers		Receive Financial Partner Invoicing (possibility to PrePopulate portions of Forms 2000 and 799 with CDA FFEL details depending on partner reporting requirements)	NSLDS - AMF & LPIF, FMS - Forms 2000 & Form 799 (LaRS)
PPM, Customers		Process School ACA	eCB, COD
CSB, Customers		Collect and Maintain Perkins, DL, and FFEL Servicing Information	NSLDS
CSB, Customers		Validate Borrower income via IRS	DLSS
APP, O&D, CSB, Customers		Receive and Validate Transfers records	NSLDS
APP, CSB, Customers		Collect and Distribute SSCR information	NSLDS
APP, O&D, Customers		Perform requested Student Transfer Monitoring	NSLDS
APP	Aid Awareness	Provide Aid Education Information	CPS (FAFSA), Portals
	Establish Person Record	Receive Application (including PLUS Borrowers and requests for all Aid Types- Direct, PELL, FFEL, and Campus Based)	CPS (FAFSA)
		Process ED PIN requests & distribute ED PIN	CPS, PIN
	Aid Eligibility Determination	All Eligibility Functions become Enterprise Shared Functions (see Shared Functions above)	
O&D	Award and Disbursement Processing	Receive and Validate Direct Loan & PELL Originations	COD
		Receive and Validate ALL Title IV Disbursements	COD, NSLDS
	School Aid Payments & Funding Level Management	Substantiate all Title IV Federal Aid Payments to Schools	COD, eCB, FMS
		Manage Funding Levels	COD, FMS
IPM	Partner Enrollment	Process School Application to participate in Title IV programs (eAPP & FISAP functionality)	PEPS, eCB
		Process Lender Application to participate in Title IV programs (LAP)	FMS
		Process GA & State Agency participation changes (State Governor or NonProfit letters initiate)	FP Channel updates FMS, PEPS, NSLDS
		Process initial partner enrollment	PM, SAIG
		Process enrollment change requests	PM, SAIG
	Partner Eligibility & Oversight	Recertify Institutions	PEPS
		Maintain Partner Relationships	Each FSA system
		Maintain Partner Eligibility	PEPS
		Modify Lender Profile Information and Lender Status	FMS (LaRS)
		Process Institution Financial Statements	eZ-Audit
		Process Institution Audits	eZ-Audit, PEPS
		Process School Eligibility changes (including accrediting agencies) - as part of To-Be planning need to consider the standardization for reporting this information	PEPS
		Support the monitoring of partners by collecting and maintaining needed information such as program reviews and administrative actions and appeals	PEPS, FP DM

Business Capability Area (Green Box)	Enterprise Function Grouping	FSA Enterprise Functions	As-Is Mapping Key Internal System(s)
PPM	Partner Payment Admin	Partner Payment Admin Functions become Enterprise Shared Functions (see Shared Functions above)	
	State Agency Funding	Process State Agency LEAP/SLEAP	FMS
CSB	Service Loans	Perform Entrance & Exit Counseling	NSLDS, DLSS
		Initiate Loan Servicing/Book Loans	DLSS, COD, DLCS, DMCS
		Setup ICR plan	DLSS
		Maintain Borrower Enrollment & Loan Status	DLSS, NSLDS, CMDM
		Produce Borrower Bills	DLSS
		Process Borrower Remittance	DLSS, FMS
		Manage Delinquency	DLSS, Delinquent Loan DM
		Track Conditional Disability Discharges, Death, Bankruptcy	CDDTS, DLSS
	Consolidate Loans	Process Applications for Consolidation	DLCS
		Certify Underlying loan information	DLCS
		Pay Off underlying loans	DLCS, FMS
	Recovery & Resolution	Receive Assigned Loans/Establish Collection Account	DMCS
		Assign Defaulted Loans to PCA's	DMCS
		Perform Normal Collections & Handle Remittance	DMCS, FMS
		Perform Forced Collections (TOP - Treasury Offset Program, Wage garnishments)	DMCS
		Notify/Report Default Information	DMCS
		Perform Skip tracing	DMCS
Enterprise Analytics and Research	Ombudsman Case Tracking	Research applicant/borrower issues	Ombudsman, NSLDS
	Recommend Policy Changes	Research data and make recommendations for policy changes	Various Systems
	Acquisition & Planning Strategy	Maintain Acquisition & Planning Strategy	Various Systems
	Enterprise Performance Management	Manage Enterprise Performance	Various Systems
	Analytics	Manage Portfolio	Various Systems
		Default Management	Various Systems
		Risk Management	Various Systems
		Enterprise Dashboard	Various Systems
		Data Quality Maintenance/Management	Various Systems
		Governance	Various Systems
		System Balancing	Various Systems
		Gather data and execute triggers through analytics	Various Systems
		Integrated School View	Various Systems
		Integrated Student View	Various Systems
		Cross-System Analytics	Various Systems
FM	AR Management	Manage accounts receivable	FMS
	Process Payments	Process payment transactions for both borrowers and Trading Partners	FMS
		EFT Assignments	FMS, DLCS
	Funds & Internal Controls	Manage Funds & Internal Controls	FMS
	External Financial Reporting	Perform External Financial Reporting	FMS
	Budgeting	Manage Enterprise mandated budget	FMS, NSLDS
	GL Accounting	Maintain Enterprise GL Accounting	FMS
Additional Enablers	Business Intelligence Tools	Provide Cross-System Analytics	Various Systems
		Reporting	Various Systems
	Business Integration Tools	Authentication & Access Tools	Various Systems
		Ancillary Services	Various Systems

Legend:	
CDA = Common Data Architecture	APP = Application Business Capability Area
ESS = Enterprise Shared Service	O&D = Origination and Disbursement Business Capability Area
CSB = Common Services for Borrowers	IPM = Integrated Partner Management Business Capability Area
FM = Financial Management	PPM = Partner Payment Management